



Dear Exhibitor,

Welcome to the Duke Energy Convention Center! We're excited to have you for the upcoming Cincinnati Auto Expo. Our goal is to provide our clients, exhibitors and guests with an experience that goes above and beyond their expectations. We are fully committed to delivering the highest level of building management and operations in the industry.

The Duke Energy Convention Center is the exclusive utilities and carpet cleaning provider. The following services are available through the DECC: electric, electrical equipment and accessories, utilities, carpet cleaning and porter service.

Additionally, orders can be placed directly with our exclusive and preferred on-site partners:

- Levy Food Services (exclusive)
 - Catering needs or sampling approval, Ashley Adams, Director of Catering Sales: (765) 701-1529, email at Aadams@levyrestaurants.com;
- Prestige AV & Creative Services (preferred in-house, onsite provider)
 - Rigging / Banner Hanging and AudioVisual Equipment Rentals - DECC@prestigeav.com or (513) 641-1600.

How to Order Electric (service and equipment, Utilities and Cleaning Services)

To become more "green and preserve the environment we no longer use paper order forms. Please [Click Here](#) to place your order. *Please note:* you will be prompted to provide your booth number, however if you do not have this information, you may still continue.

Event or Show: Cincinnati Auto Expo

Advance Rate Deadline Date: February 24, 2026

Important Note: The advance rate deadline date presents an opportunity to save a considerable amount of money. Orders not received prior to the advance rate deadline date will receive floor pricing.

Please be advised that the DECC does not provide drayage services, nor do we have storage space available on-site. No merchandise/freight will be accepted by DECC personnel. Please see your show management contact or coordinator for further instructions on scheduling shipments to and from the facility.

If you have questions about any of the above services, please refer to our FAQ tab on our website under "EXHIBITORS". Please do not hesitate to contact exhibitor services at cincyExhibitorservices@asmcincinnati.com or (513) 926-7736. We look forward to having you at the Duke Energy Convention Center. Have a wonderful event!

Sincerely,

Legends Global Exhibitor Services
cincyExhibitorservices@asmcincinnati.com
C: (513) 926-7736

2026 Electrical Pricing

Electrical Services	Advanced Rate	Floor Rate
120 volt 5amp (0-500 watts)	\$110.00	\$210.00
120 volt 10amp (501-1,000 watts)	\$130.00	\$230.00
120 volt 15amp (1,001-1,500 watts)	\$160.00	\$260.00
120 volt 20amp (1,501-2000 watts)	\$180.00	\$280.00
120 volt 30amp	\$210.00	\$310.00
<u>Single Phase</u>		
208 volt 20amp	\$230.00	\$400.00
208 volt 30amp	\$300.00	\$500.00
208 volt 50amp	\$500.00	\$750.00
208 volt 60amp	\$550.00	\$800.00
208 volt 100amp	\$950.00	\$1,250.00
208 volt 200amp	\$1,500.00	\$1,950.00
208 volt 400amp	\$2,500.00	\$3,500.00
<u>Three Phase</u>		
208 volt 20amp	\$315.00	\$630.00
208 volt 30amp	\$425.00	\$825.00
208 volt 50amp	\$625.00	\$1,225.00
208 volt 60amp	\$750.00	\$1,300.00
208 volt 100amp	\$1,100.00	\$1,650.00
208 volt 200amp	\$1,800.00	\$2,800.00
208 volt 400amp	\$2,750.00	\$4,000.00
<u>Connector 277/480 Volt</u>		
20amp (L22-20)	\$900.00	\$1,300.00
30amp (L22-20)	\$950.00	\$1,400.00
<u>No Connector 277/480 Volt</u>		
40amp	\$1,000.00	\$1,500.00
60amp	\$1,100.00	\$1,600.00
100amp	\$1,300.00	\$2,200.00

***Orders placed at least 21 days before the first scheduled move-in date will be eligible for the Advance Rate.
 Any order placed within 20 days or less of the move-in date will be subject to the Floor Rate.*

Electrical Equipment

	Advanced Rate	Floor Rate
Extension Cord (15', 25', or 50')	\$25.00	\$40.00
Power Strip (5 outlets)	\$25.00	\$50.00
Tri-Tap (3 outlets)	\$10.00	\$20.00
Adapter - Twist Lock, Straight Blade	\$40.00	\$75.00
Adapter - Camlock (Pin & Sleever Connector Pole)	\$50.00	\$100.00
Festoon Cable (25', 50', or 75')	\$60.00	\$85.00
Gaffers Tape	\$45.00	\$50.00
Disconnect Switch 480 Volt (does not include installation)	\$100.00	\$150.00

Labor - Exhibitor / Vendor Booths

All electric will be installed behind your booth with stringers, unless a service location is ordered

Service Location - One Location Only	\$75.00	\$100.00
Service Location - More than One Location within a booth	\$50.00/each	\$75.00/each
Service Location - More than Ten Locations Within a Booth	\$40.00/each	\$60.00/each

**Location(s) should be detailed on the Booth Layout Form - to be completed & submitted with order

**Location fees are in addition to the requested electrical service needs

Labor - Show Management

Technical Labor (Mon - Fri, 8AM - 5PM)	\$100.00/hour	\$125.00/hour
Technical Labor (Nights & Weekends)	\$150.00/hour	\$200.00/hour

Utility Services

Water Connections - 1/2" or 3/4", 45-60 PSI	\$175.00	\$250.00
Water Fill & Gravity Drain		
1 - 100 Gallons	\$100.00	\$150.00
101 - 500 Gallons	\$150.00	\$225.00
501 - 1,000 Gallons	\$250.00	\$325.00
Over 1,000 Gallons *	\$300.00	\$375.00
* Charge per gallon over 1,000 Gallons.	\$0.15/gallon	\$0.30/gallon
<i>(Pump Out is not included - see below for Pump Out Service & Cost)</i>		
Drain Line - 1/2" or 3/4"	\$150.00	\$200.00
Water Pump Out 15-20 Gallons Per Minute (Submersible Pump)	\$125/pump	\$200/pump
Compressed Air-3/8" Line with 1/4" or 3/8" Coupler	\$175.00	\$250.00
<i>(Pressure Regulator or Moisture Control is Not Provided)</i>		
<i>(Compressed Air is ONLY available in Halls A/B/C)</i>		
Natural Gas - Please contact DECC Engineering prior to ordering	\$250.00	\$400.00
<i>(Natural Gas is ONLY available in Halls A/B along the column line)</i>		

Vacuuming & Porter Services

Aisle Carpet Cleaning (Linear Ft. = Carpet Length)	\$0.12 / Linear Ft	\$0.12 / Linear Ft
Booth Carpet Cleaning (Sq. Ft. = Width x Depth of Booth)	\$0.35 / Sq. Ft.	\$0.50 / Sq. Ft.
<i>(Charges are based on the gross square footage of the booth space)</i>		
Porter Service (Trash Removal, Pan & Broom, Wipe Down)	\$0.55 / Sq. Ft.	\$0.75 / Sq. Ft.

Please Note:

- Ohio State Sales Tax applies to all equipment - Current Tax Rate is 7.85%
- If 24 Hour Service is required, please contact DECC Engineering for a custom quote
- Equipment Rentals and Services are subject to inventory at the time of the request
- All materials and equipment furnished by DECC shall remain property of the DECC and removed by DECC only
- Equipment that is not returned is subject to the daily rental rate until returned, or the cost of replacement



NETWORKS MONITORED 24/7/365 FOR ALWAYS-ON CONNECTIVITY

First-class customer service

We understand there are a lot of moving parts when planning to exhibit at a convention, and our mission is to make this process as easy as possible.

Leading up to your event, our Cincinnati Convention Center Team will work with you to ensure all the required information needed to install services is collected prior to your arrival. These items include; verifying your order, providing all pertinent IP and wireless information, collecting a floor plan, advanced payment, and confirmation of all required signatures.

Our goal is to make our team as accessible as possible. All our events are staffed with local team members for you to utilize, helping to ensure network reliability and the delivery of the services you need. During move-in and show days, our team is available to assist you with your ordered services.

Knowledgeable technical support

Our experienced technicians are readily available to perform troubleshooting, installation of additional services, relocations and much more. Our team will be available throughout the entire event to provide you with the show experience you expect.

Redundancy of equipment

We always have spares on-hand and are network ready. Boldyn Networks (Boldyn) keeps network switches and wireless access points on-hand and connected to the network. If a piece of equipment fails, we will replace it immediately with little to no downtime.

24/7 Network monitoring

All ports on the network are polled every minute for network stability. Certified network engineers are on staff in our Network Operations Center during event hours and on call 24/7.



OPTIONS TAILORED TO YOUR NEEDS

**Boldyn is the exclusive provider
of communication services at the
Cincinnati Convention Center.**



- Premium personal wireless access point service
- Standard personal wireless access point service



- Dedicated wired internet service
- Light wired internet service





DEDICATED WIRED INTERNET SERVICE

Connectivity for individual booths. Light web browsing. Checking email. Web casting. HD Streaming. Gaming. Point-to-point connectivity.

Details

- Custom network for routers and servers. Wireless and hardline routers permitted
- Dedicated service, meaning reliable, secure internet that's not subject to speed variability
- Dynamic Addresses (DHCP) plug and play automatically enabled for simplicity. Public routable or static IP addresses available upon request (Additional Fees will apply).
- To connect multiple devices to this service, a switch, patch cables, and labor are required.
- Includes 1 network drop (ethernet cable with RJ45 hardline connection) with VLAN for enhanced security, simplicity, and traffic efficiency
- Higher speeds available for purchase

Rates	Advance Rate Ordered 21 days prior to event move-in	Standard Rate Ordered 0-20 days prior to event move-in
UP TO 40 Mbps	\$18,100	\$20,996
UP TO 20 Mbps	\$10,580	\$12,273
UP TO 15 Mbps	\$7,100	\$8,236
UP TO 10 Mbps	\$5,600	\$6,496
UP TO 5 Mbps	\$3,350	\$3,886

ORDER ONLINE AT

CincyConventions.com/Exhibitors

OR CONTACT:

CincyExhibitorServices@asmcincinnati.com



LIGHT WIRED INTERNET SERVICE



UP TO 3 Mbps PER DEVICE
1-10 DEVICES

Light internet usage. Web browsing. Email.

Details

- Basic connection shared with other customers at facility. Up to 3 Mbps per device. Not compatible with streaming
- Includes 1 network drop (ethernet cable with hardline connection)
- Up to 9 additional private IPs (connected devices) may be purchased separately.
- To connect multiple devices to this service, a switch rental, patch cables, and floor work are required (see Misc. Services page)
- DHCP protocol automatically assigns private IP addresses to all devices. Translation: Instant plug and play for each device
- Routers not permitted and will not work

Rates

Advance Rate

Ordered 21 days prior to event move-in

Standard Rate

Ordered 0-20 days prior to event move-in

	Advance Rate	Standard Rate
Light Wired Internet	\$895	\$1,038
Additional Private IP's (Connected Devices)	\$150	\$175

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OR CONTACT:

CincyExhibitorServices@asmcincinnati.com



MISCELLANEOUS SERVICES

Rates	Advance Rate Ordered 21 days prior to event move-in	Standard Rate Ordered 0-20 days prior to event move-in
Custom Network Services Enabling peer to peer sharing, any other special configurations. Per hour	\$250	\$250
Additional IP's	\$150	\$175
Public IP Address	\$995	\$995
Patch Cable Up to 50ft - Cat5e	\$25	\$29
Switch Rental Up to 24 ports	\$120	\$140
Labor/Floor Work/Relocation Fee Floor work-4 patch cables per 1 hour	\$101	\$118
Lost or damaged equipment fee (phones, switches)	\$250	\$250
Splash Page 1-hour minimum	\$250/hr	\$250/hr

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FAQ's

Does Cincinnati Convention Center/Boldyn provide complimentary Wi-Fi?

Yes! Boldyn provides complimentary Wi-Fi in most designated public areas of the facility, such as the concourse lobbies and food courts. Check with your specific venue for locations. This service is made available to the 1.6 million people who visit the convention center every year. There is no requirement to purchase a Boldyn service in order to take advantage of the complimentary Wi-Fi.

Why is there no complimentary Wi-Fi in the exhibit halls?

Exhibit halls are not public areas since this space is typically licensed to a company, government agency, or trade association for a private event. The space license agreement governs the availability of a range of services for the event and the license may or may not call for complimentary Wi-Fi services.

Do you offer advance pricing?

Orders received along with payment by the advanced rate deadline date will receive the advanced rate incentive pricing.

Will my personal hotspot (Mi-Fi) work in your building?

Yes. However, the capability of your personal mobile hotspot is limited by your carrier's spectrum and internet bandwidth. Cellular carrier signals penetrate into a facility either from a nearby cellular tower or via an in-building Distributed Antenna System (DAS). This signal comes from a shared cellular network, so service may be disrupted or become unreliable due to user density and demand on the carrier's network.

In all cases, you have the option to take advantage of the complimentary Wi-Fi throughout the public areas, or you can purchase an upgraded package based on your service requirements.



How much bandwidth do I need?

To identify how much bandwidth you require, please reach out to a technical representative in your organization and review your program specifications listed with any demonstrations or downloads you plan to run.

What must be identified on my floor plans?

Floor plans should include measurements, the surrounding booth numbers for orientation, and easy identification of all required end location(s). Be sure to distinguish your main distribution line (MDL) and additional patch cables.

If no location or floor plan is provided, the drop will be installed within that space, to the most convenient location for our technicians. Relocation fees will apply if the line(s) needs to be moved.

A relocation fee will apply to any line(s) that need to be relocated after installed; 1 hour labor per line relocation.

TIP: Most of our venue's data jacks originate from the ceiling. Be sure to submit a completed floor plan prior to the first day show move-in to avoid any additional labor charges.

Why are routers not allowed on a shared network?

Incorrectly installed routers on a shared network can cause problems for other users of the network. Additionally, an accurate count of the number of devices on the network is required to determine the appropriate network size and bandwidth available to the network. For more information and to request the build-out of a special system to meet your needs, contact our team today for a quote.

Can I provide my own switch and patch cabling?

Yes, you can bring your own switch. Please bring the item with you, as we do not handle any shipping. All under carpet/pre-installed cables must be purchased through Boldyn. Exhibitors may bring their own cables. However, additional fees/labor may be applied for replacement and/or troubleshooting.

Please note: Connectivity can be guaranteed only to the point where Boldyn's services originate in the booth. Boldyn cannot guarantee service on cable(s) and/or equipment provided by the customer or exhibitor. Any request for trouble diagnosis or problem resolution found not to be the fault of Boldyn (such as faulty equipment or damaged cable) may be billed to the exhibitor at the prevailing labor rate.



THE BOLDYN ADVANTAGE

Boldyn Networks builds advanced, shared network infrastructure to deliver consistent coverage and capacity for every guest and application – while reducing energy costs and emissions. Our reliable, high-speed and low-latency solutions offer best-in-class networking experiences, while our national Network Operations Center (NOC) monitors network performance 24/7/365 to ensure always-on connectivity.

To learn more visit boldyn.com